



## Quality Policy Menzolit s.r.l.

In an increasingly demanding market, Quality is more and more one of the main factors for the company competitiveness; for this reason, everyone must be aware that:

### **quality is competitiveness**

and guarantees the continuity of the company and of the work of all us. The quality of our products and the service offered to our customers is fundamental for the success of MENZOLIT and is the key to achieve our main goal:

### **Customer satisfaction.**

MENZOLIT Personnel is requested to contribute to this goal, each one according to its expertise, committing itself to researching, proposing and implementing work solutions and means for a continuous and effective improvement of the company's activities and processes, with a view to achieving objectives in compliance with the applicable requirements.

The strategic goal of MENZOLIT is to be among the leading companies in the sector, able to produce excellence, as only excellent companies can maintain success over time.

Therefore, we aim to:

**Q**ualify us as a partner for our customer to fully meet its expectations regarding the product, the price and the service offered;

**U**tilize our suppliers in the best possible way, taking care of mutual knowledge and creating a climate of trust, with the aim of establishing long-term and mutually satisfying relationships;

**A**ct to create a work environment that allows employees to contribute with satisfaction to the achievement of corporate objectives and to develop their professional skills;

**L**ead constantly to improve company profitability through adequate cost control and efficient work procedures;

**I**nitiate and define quality objectives and establish annual plans to review their implementation status and their effectiveness.

**T**end continuously to improve the quality, real and perceived, of products and services, through technological improvement and with working methods designed for continuous research and innovation, with particular attention to eco-environmental activities.

**Y**es to effective work in compliance with the laws of the State and with all contractual, quality, safety and environmental protection regulations.



This document is spread within the MENZOLIT factory so that everyone can clearly understand the objectives of the Management.

This policy is reviewed at least once a year during the management meeting to verify its suitability and adequacy

La Direzione  
M.Polotzki  
General Manager CEO  
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